

Signing Up for Click 2 Gov C2G

Items needed

Computer with Internet Access

Navigate to

WWW.LEESBURGFLORIDA.GOV

Information from you last billing statement

Your Account Number

Your C2G Temporary Pin#

March 2010		Amount
Account Number:	10015-100030	C2G Temporary PIN#
Customer Name:	CITY OF LEESBURG	
Service Address:	501 W MEADOW ST IRRG	
Previous Balance:		\$0.00
Current Charges:		\$5.10
Service is Subject to INTERRUPTION ten(10) Calendar days from this date.	Due Date 3/25/2010	

IMPORTANT INFORMATION
Balance is due when rendered. To avoid a 3% penalty, please pay this bill on or before due date.

Amount from Previous Bill	Penalty Charges	Payments, Thank You	Other Charges/Credits	Previous Balance	Current Charges	Total Charges
\$6.17	\$0.00	\$6.17	\$0.00	\$0.00	\$5.10	\$5.10

Billing Period	Days	Meter #	Mult	Units	Current Reading	Previous Reading	Consumption	Rate	Charge
1/26/2010 - 2/25/2010	30								
Irrigation Water Meter CUSTOMER CHARGE	30	WA205664	1.0	HCFT	3138.00	3137.00			\$4.03
Irrigation Water Meter BASE SALES 0-33							1.00	1.070000	\$1.07

WATER USAGE: TO CONVERT HCFT(Hundred Cubic Feet) TO TGAL(1,000 Gallons), DIVIDE BY 1.34



CITY OF LEESBURG

Customer Service/Utility Billing
8:00 a.m. - 4:30 p.m. Monday-Friday
ph: (352) 728-9800 / Cashiers (352) 728-9810
www.leesburgflorida.gov
After Hour Utility Emergencies: (352) 728-9830
Toll Free: (888) 219-7185

CYCLE BILL

01-48



Your Account Number
Include the Hyphen or Dash
Between the two numbers
10015-100030

Click 2 Gov Temporary Pin Number
You will need ever number in this feild
In this case we will use

0000012345

Sign on to the City of Leesburg's Web Sight

www.LeesburgFlorida.gov

Locate the Click 2Gov Link
Through this portal you can
Pay and check your utility bill, building
permit information, business license
information, and more ONLINE with
Click2Gov!

LEESBURG
The Lakefront City
FLORIDA

Home Residents Businesses Government Visitors contact | faq | site map

Welcome to LeesburgFlorida.gov email page

Search: go

- City Calendar
- City News
- Employment Opportunities
- City Directory
- City Clerk
- City Agenda/Minutes
- Public Notices
- City Commission
- City Manager
- Boards & Committees
- Departments
- More Resources
- Veterans' Memorial Fund
- Code of Ordinances

Latest News

Utility Meter Readers to Visit Thousands of Homes and Businesses in March
Keep an eye out for city meter readers this month as they conduct yearly inspections of utility devices at thousands of Leesburg area homes and businesses.
March 2, 2010

Lake County Governments Join to Help Businesses in Challenging Economy
The City of Leesburg and several other governments will come together on March 19 for a unique collaboration that could direct more public funding toward local businesses amid the national recession.
March 1, 2010

Subscribe More News

City Events

Services

Click2Gov
Pay and check your utility bill, building permit information, business license information, and more ONLINE with **Click2Gov!**

Meet the Leesburg City Commission

Department Headlines

Energy Depot
Better understand and manage your home energy use and costs with Energy Depot.

- Personal Energy Profile
- Calculator
- Library
- Advisor

Contact
501 W. Meadow Street
Leesburg, Florida 34749
Hours: Monday - Friday 8:00 a.m. - 4:30 p.m.
Phone: (352) 728-9800

LAKE COUNTY Counts
It's in Our Hands!
CENSUS.LAKECOUNTYFL.GOV

Locate Click2Gov™ for Customer Information System

Click2Gov for Customer Information System (CIS) provides customers the ability to view their utility bills over a secure Internet connection. Customers can also view comprehensive, current account information, billing history, and service and consumption summaries over the Internet.

The screenshot shows the City of Leesburg Click2Gov website. The header includes the city logo and navigation links: Home, Residents, Businesses, Government, Visitors, contact | faq | site map. A breadcrumb trail shows: You are here: Home : Government : Click2Gov. A search bar is present with a 'go' button. A left sidebar lists various services: City Calendar, City News, Employment Opportunities, City Directory, City Clerk, City Agenda/Minutes, Public Notices, City Commission, City Manager, Boards & Committees, Departments, More Resources, Veterans' Memorial Fund, and Code of Ordinances. A 'Contact' section provides the address (501 W. Meadow Street, Leesburg, Florida 34749), hours (Monday - Friday 8:00 a.m. - 4:30 p.m.), and phone number ((352) 728-9800). The main content area welcomes users to the Click2Gov Electronic Government page and explains the service. It lists available applications, including business tax receipts, building permits, and the Customer Information System (CIS). The CIS section is highlighted with a red arrow from the left. It describes how users can view utility bills, account information, and billing history. It also mentions a temporary pin on utility bills and provides a link for online payment instructions. The footer includes a repeat of the navigation links, the address (501 W. Meadow Street, Leesburg, FL 34749), and copyright information (©2006 - 2010 City of Leesburg, (352) 728-9700).

Welcome to the City of Leesburg Click2Gov Electronic Government page.

The City of Leesburg is proud to present our residents with this convenient and quick way to access their government. The City's Click2Gov software provides up-to-date information concerning your utility account and a payment option. You will also be able to access Building Permit information.

Below is a list of available Click2Gov applications the City is currently using along with their description.

Pay your bill securely online using

For online-payment instructions click [here](#).

This site chose VeriSign SSL for secure e-commerce and confidential communications.

ABOUT SSL CERTIFICATES

Please note: Click2Gov is unavailable daily between the hours of 12:01am - 1:30am and Sunday 7pm - 8pm for routine maintenance.

- **Click2Gov™ for Business Tax Receipts**
HTE Click2Gov for Business Tax Receipts enables citizens to complete routine tax-receipt tasks over the Internet. Citizens can search for tax receipts and perform "what if" scenarios to determine the impact of changes on a receipt.
- ****EFFECTIVE DECEMBER 28th, 2009****
All Building Permit Fees will be due at the time of application submittal. Your application **will not** be processed until fees are paid in full.
Click2Gov™ for Building Permits
HTE Click2Gov for Building Permits (BP) enables citizens and contractors to view their permit process and inspection results online, future developments will include scheduling inspections.
- **Click2Gov™ for Customer Information System**
HTE Click2Gov for Customer Information System (CIS) provides customers the ability to view their utility bills over a secure Internet connection. Customers can also view comprehensive, current account information, billing history, and service and consumption summaries over the Internet.

Your temporary pin can be found at the lower right corner of your utility bill.

For online-payment instructions click [here](#).
- **Click2Gov™ for Planning & Zoning**
HTE Click2Gov for Planning & Zoning (PZ) enables citizens and contractors to view information regarding planning and zoning projects online, including general project and review information.

Home | Residents | Businesses | Visitors | Government | Site Map | Privacy Policy | Accessibility

501 W. Meadow Street, Leesburg, FL 34749 : ©2006 - 2010 City of Leesburg
(352) 728-9700

Sign in for the first time

Add your Account Number and your temporary Pin.

Each can be located on you billing statement.

See Slide (2)

Account ID must be entered exactly as it appears on your monthly statement.

Temporary Pin must include any leading zeros.



Home
Sign On
Forgot PIN?
Email Us

Leesburg *The Lakefront City* Customer Information System

Welcome to Utility Billing

Account ID:
PIN:

*Account ID must be entered exactly as it appears on your monthly statement.

Sign-On Clear



Home
Sign On
Forgot PIN?
Email Us

Leesburg *The Lakefront City* Customer Information System

Welcome to Utility Billing

Account ID:
PIN:

*Account ID must be entered exactly as it appears on your monthly statement.

Sign-On Clear

Fill in the Appropriate Information



Leesburg *The Lakefront City*

Customer Information System

You must come up with a new pin
Please enter a Pin that you can easily remember.

You can use any combination of letters and numbers .

Pins are Case Sensitive and must be at least 4 characters long.

You will need to add in your Pin a second time

Think of a Hint that will remind you of what your password is.

Add in the Email Address you wish to use.

You will need to add in the Email address a second time

Click on the Submit Button

Welcome to our online customer support.

Before proceeding, we need to collect some registration information.

Please fill in the following and click the "Submit" button when completed.

Thank you for your time.

Account Number: 10015-100030

Customer: CITY OF LEESBURG

Address: 501 W MEADOW ST IRRG ,
LEESBURG FL

New PIN:

Please enter a new PIN you can easily remember.
You may use any combination of letters and numbers.

NOTE: PINs are case sensitive.

Verify PIN:

Please re-type your PIN for verification.

Password Hint

PIN Hint:

Please provide a message that will remind you of your PIN.

Email Address:

Verify Email Address:

Please verify your email address.

Almost There!

Select Exit and go to your Email

You should have a Email from

CusrServ@ci.leesburg.fl.us

With in 15 minutes



Leesburg *The Lakefront City*
Customer Information System

Thank you!

We will be sending an email out to you momentarily containing instructions on how to complete the registration process.

[Exit](#)

**** Please save this email for future reference
**** **Attention AOL Customers - you must
copy and paste the URL into the Address Box to
complete the registration process.****

The Email You Received

Should look similar to this.

Click on this link to go to the
next step

Please follow the link below to complete the
registration process:

 [https://ci.leesburg.fl.us/Click2GovCXP/LoginValidate.
jsp?eVal=1](https://ci.leesburg.fl.us/Click2GovCXP/LoginValidate.jsp?eVal=1)

Your PIN: 10015COL

Your Hint: CSID+COL

If you have any questions, please call 352-728-9800
or simply reply to this message.

Thank you,
Have a nice day

Fill in the requested Information

Account Number
New Pin Number

Select
Sign-on



Leesburg *The Lakefront City*
Customer Information System

Your email address has been confirmed and your account will be enabled following a valid login. Please sign in below:

Account Number:

PIN:

Sign-On

Clear



Leesburg *The Lakefront City*
Customer Information System

Your email address has been confirmed and your account will be enabled following a valid login. Please sign in below:

Account Number:

PIN:

Sign-On

Clear

Your account has been activated

Select

Sign-On



Leesburg *The Lakefront City*
Customer Information System

Your account has been enabled. Please click below to sign into the system.

Sign-On



Home
Sign On
Forgot PIN?
Email Us

Leesburg *The Lakefront City*

Customer Information System

Welcome to Utility Billing

Account ID:
PIN:

*Account ID must be entered exactly as it appears on your monthly statement.



View your account information

From this screen you can

- View your Bill
- See your Payment History
- Make a Payment
- See your Consumption History
- See your Billing History
- Edit You Account
- Send Customer Support a Email

When you are done
Select

Log Off.



Leesburg *The Lakefront City* Customer Information System

Home

Account Information▶

Payment History

Make Payments

Consumption

Billing History

Service Summary

Edit Account

Email Us

Log Off

Account Number: 10015-100030

Customer: CITY OF LEESBURG

Location Address: 501 W MEADOW ST IRRG ,
LEESBURG FL

Phone Number: (000) 000-0000

[View Last Bill](#)

Account Status: ACTIVE

Account Balance: \$0.00 *

Amount Past Due: \$0.00

[Last Bill](#)

Your last bill was sent on 03/05/2010 in the amount of \$5.10 due on 03/25/2010.

Your last payment was received on 03/08/2010 in the amount of \$-5.10.

* Transactions that have been authorized but not yet posted may be included.

[Pay Now](#)